

Keys 2 Ease LLC Disclaimer and Terms and Conditions

In the spirit of good practice, when you are purchasing any products or services from Keys 2 Ease LLC I ask you to confirm that you have read and agreed to each statement below and that you wish to proceed.

All services and communication, email or otherwise, delivered by myself, Jessica, as well as information on this website (keys2ease.com) are meant to help you identify the areas in your life and in your thinking that may be preventing you from experiencing greater well-being and moving forward. Services from Keys 2 Ease LLC are not a substitute for professional mental health care or medical care. As I see it services from Keys 2 Ease LLC. are meant to be done when major emotional and psychological wounds are already healing or healed.

Jessica is continually striving to ensure the standard of service she provides to her clients remains authentic. At the end of the Conscious Awareness Facilitation, Reiki sessions, or Mentorship sessions, the client will be asked to complete a feedback form

CONSCIOUS AWARENESS FACILITATION/ REIKI DISLCALIMER

I understand that the Conscious Awareness Facilitation, Reiki services I will be receiving from Jessica are not offered as a substitute for professional mental health care or medical care and are not intended to diagnose, treat, or cure any mental health or medical conditions. I also understand that Jessica is not acting as a mental health counsellor or a medical professional.

For legal purposes, I understand that Conscious Awareness Facilitation, Reiki is currently an unregulated industry, and that Jessica has been certified in energy courses, but **is not "licensed ", and is not a medical professional.**

I understand and agree that I am fully responsible for my well-being during my Keys 2 Ease sessions, and subsequently, including my choices and decisions.

I understand that Conscious Awareness Facilitation, Reiki is not a substitute for counselling, psychotherapy, psychoanalysis, mental health care or substance abuse treatment, and I will not use it in place of any form of therapy.

I understand that all comments and ideas offered by my Jessica are solely for the purpose of aiding me in achieving the defined goals I create with her. I have the ability to give my informed consent, and hereby give such consent to Jessica to assist me in achieving such goals and understand that results are not guaranteed.

I understand that to the extent our work together involves career or business, Jessica is not promising outcomes included but not limited to increased awareness, profitability and or business success.

I understand that Jessica will protect my information as confidential unless I state otherwise in writing. If I report child, elder abuse or neglect or threaten to harm myself or someone else, I understand that necessary actions will be taken and my confidentiality agreement limited in this

capacity. Furthermore, if Jessica is ordered by a court to provide information or to testify, she will do so to the extent the law requires.

I understand that the use of technology is not always secure, and I accept the risks of confidentiality in the use of email, text, phone, Zoom and other technology.

I hereby release, waive, acquit and forever discharge, Keys 2 Ease LLC., any agents, successors, assigns, personal representatives, executors, heirs and employees from every claim, suit action, demand or right to compensation for damages I may claim to have or that I may have arising out of acts or omissions by myself or by Jessica as a result of the advice given by Jessica or otherwise resulting from the Intuitive Guide relationship contemplated by this agreement.

I further declare and represent that no promise, inducement, or agreement not expressed in this agreement has been made to me to sign this agreement. This agreement shall bind my heirs, executors, personal representatives, successors, assigns, and agents.

TERMS AND CONDITIONS

The Mentorship schedule will be arranged between Jessica and the client. Jessica will recommend the amount of sessions based on a professional assessment of the client's requirements. This recommendation, or plan, is binding and may not be altered and adjusted throughout the mentorship journey by mutual agreement, in accordance with the terms set out in this agreement.

The number and frequency of Intuitive Guide session will be agreed at the start here session between Jessica and the client and confirmed by Jessica by email or written correspondence. Where no specific number is agreed sessions will be provided on a session-by-session basis.

In return for the fees payable by the client (or by a third party on their behalf), Jessica agrees to provide the service as described below and in accordance with the terms and conditions set out below. The client agrees to pay fees for the service on the terms and conditions set out below (in situations where a third party pays the fees, the third party counts as an agent acting on behalf of the client).

The date that the first mentorship session takes place shall be deemed to be the start date for the service. Where any client is unhappy with any of the terms and conditions, they can contact Jessica to discuss any concerns and see if they can be resolved before the first session. Participation by any individual in the first mentorship session constitutes acceptance of these terms and conditions.

FORMAT OF SESSIONS

Via Zoom (Jessica calls client) Jessica is responsible for ensuring that she is available for consultation at agreed times. You must be ready and available without distractions. The length of each session is as agreed between Jessica and the client before coaching sessions commence.

SESSION FEES

In accordance with Jessica's current per session fee or fee for Mentorship sessions, or any other such fee as shall be agreed and notified to the client. Jessica will confirm the fees in writing, usually

by email, unless this is impractical. The number of sessions for which payment is required in advance will be agreed before mentorship sessions commence.

ADDITIONAL SESSIONS

Jessica may agree to provide additional mentorship sessions after completion of the initial agreed session(s). These terms and conditions will apply to any additional sessions so provided and the Per Session Fee will remain the same as originally agreed except where Jessica notifies the client in writing by letter or e-mail of a change to the Fee or to any other term or condition in accordance with the section in these terms and conditions headed "Variation of Terms and Conditions".

DATES AND TIMES OF SESSIONS

The date and time of the first session and any subsequent session will be agreed between Jessica and the client by Zoom or email and confirmed by Jessica by email or letter.

Sessions can only be rearranged in accordance with the section in these terms and conditions you will have 1 free "Rearranging Sessions" you must give a 24hr notice. Canceled session must be rescheduled within the same week. If not rescheduled that week it will be considered as an expired session, and there will be no refunds.

PAYMENT TERMS

Fees can be paid online by Zelle at keys2ease@gmail.com. Where receipts are requested by the client, they will be sent by e-mail unless otherwise requested.

Fees are payable in advance of each mentorship session unless otherwise agreed. Where payment has not been received by Jessica in advance of a mentorship session Jessica is not obliged to provide the session.

BETWEEN SESSIONS

Jessica will assign the client tasks or exercises to complete between sessions. There is no obligation on the client to complete these items of 'homework', but not doing so may slow the client's progress in gaining improved quality of life or achieving desired business or personal outcomes.

The client may contact Jessica on Facebook messenger Jessica Locke or e-mail between sessions to seek clarification regarding anything arising from session, or for administrative purposes (e.g., where a client needs to rearrange a session or make a payment). Additional coaching can also be provided between sessions but there will be an additional charge for this. Jessica will always advise a client in advance if the nature of a client's contact is likely to incur an additional charge and no such charges will be imposed without the client's agreement.

REARRANGING SESSIONS

If a client needs to rearrange a mentorship session, they should provide at least 24 hours' notice. If you notify Keys 2 Ease LLC., and you give a 24 hours' notice, you can be rebooked for that week for no extra charge. No refunds to clients for unused expired sessions. In exceptional circumstances

Jessica may need to rearrange session. In those instances, she will also give the client 24 hours' notice where practical and reschedule for that week.

Where a client pays for a Mentorship they must show up for the session(s) that they have paid for within that 4 week end date or the payment is forfeited.

CONFIDENTIALITY

Personal information or business information supplied by clients in mentorship sessions will be treated as confidential. It will not be disclosed to a third party without the client's prior permission, saved where required by law or where action might be necessary to prevent harm to the client or someone else.

EARLY TERMINATION

In exceptional circumstances, such as illness in such a circumstance the client will give a reasonable notice of termination to Jessica. Where practicable and in the notice from client Jessica will refunded any advance payments made for Mentorship sessions not yet provided.

If the client's unavailability due to bereavement or other commitments, inappropriate behavior by the client, actual or potential conflict of interest, or other reasons, Jessica can decide to terminate the service to the client early or refuse or be unable to provide further sessions to the client No refund on any advance payments made for Mentorship sessions not yet provided.

No Refunds on Jewelry pieces.

If there is an issue, contact Jessica ASAP to discuss further actions.

RESPONSIBILITIES

Jessica will seek to enable the client to improve their quality of life or level of business success and to achieve their desired outcomes. Remarkable results can be achieved where clients follow a clear plan in a committed way. However, the client has sole responsibility for taking important decisions in their life or business. Jessica has no liability for any loss incurred by any client, whether financial or otherwise, following commencement of Mentorship sessions, or for any perceived failure by the client, whether justified or otherwise, to achieve a material improvement in quality of life or business or to achieve their desired outcomes or goals.

VARIATION OF TERMS AND CONDITIONS

Where an Initial Number of Sessions is agreed, any changes to these terms and conditions intended to take effect prior to the conclusion of those Initial Number of Sessions will only have effect if agreed by both Jessica and the client and confirmed by Jessica in writing by email or letter. In other cases, Jessica may change any of these terms or conditions including the Per Session Fee by giving the client one week's notice in writing by letter or e-mail of the change(s). If following receipt of such notification of change, the client no longer wishes to proceed with further coaching sessions, they may withdraw from the service immediately by giving notice in writing by email or letter and they will then be entitled to a full refund of any fees paid in advance for mentorship sessions not yet provided. Such notice will be effective on receipt by Jessica.

GOVERNING LAW

This contract is governed by the law of United States whose courts have exclusive authority in relation to any dispute, disagreement, proceedings, or legal claim of any nature relating to the service provided or the contract.

FEEDBACK

Feedback about the service is welcomed and can be given during a Mentorship session or by writing to Jessica : jessica@keys2ease.com

I have read and agree to the terms and conditions.

Date: _____

Signature: _____

(Typed name)